

Guarantee Certificate Cristalmind S.A

Cristalmind S.A. guarantee the proper functioning of the purchased product and its lack of deficiency for the duration of **2 years** from the date of purchase. This guarantee is valid only if the repairs are exclusively conducted by the Cristalmind Service Centre, or a Service Centre authorised by Cristalmind S.A.

This guarantee is in addition to the consumers' statutory rights and does not affect those rights in any way.

Transportation costs are at the buyer's expenses.

Do not forget to include your address and to explain the source of the fault.

The conditions of this guarantee only apply if either this guarantee card with date of purchase, or the proof of payment is sent to an authorised Service Centre together with the device.

Excluded from this guarantee:

Transport damages: check your new device before using it. Contact your supplier if you discover any damage. **Installation errors:** defects or damages resulting from installation errors are excluded from this guarantee (i.e.: faulty electrical connection). **Complains resulting from changes to the device:** are excluded from this guarantee. **Improper use and incorrect or insufficient maintenance:** this guarantee does not include regular ageing, does not cover improper or insufficient maintenance (which may result in discolouration of the plastic parts or rapid ageing). **Shipping expenses:** shipping expenses are to be carried by the buyer. **This guarantee is only valid if repairs are executed by a Cristalmind S.A. authorised Service Centre.**